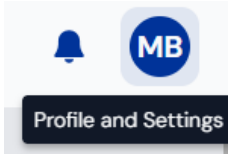


NOTICE

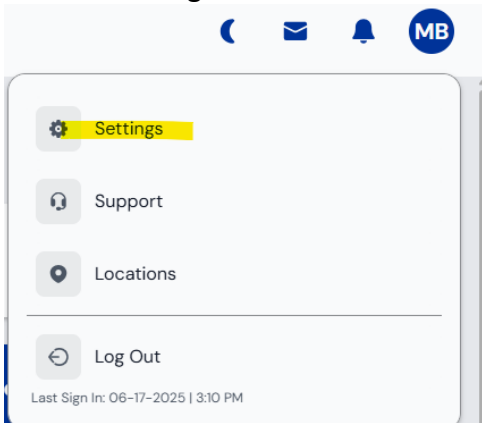
eAlerts Messages received via text messages through AT&T or Cricket are currently unavailable.

If you currently receive eAlerts messages via text and use AT&T or Cricket as your wireless provider, you will need to change your message options to receive eAlerts through a valid email address. You will need to temporarily review your eAlerts through your email address until the issue with text eAlerts is resolved.

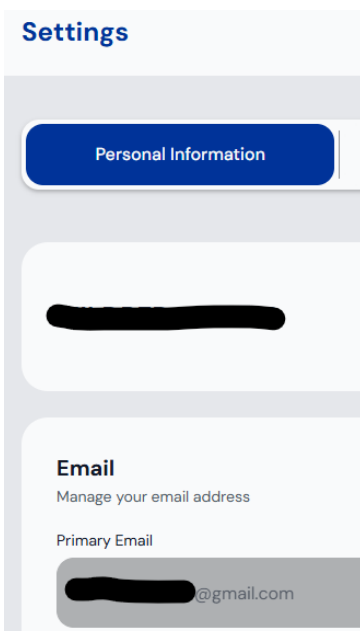
To change your eAlert settings, log into online banking and click on your initials for the Profile and Settings menu in the top right corner on the website or app.



Click on Settings.



Before making changes to the eAlert settings, you will need to verify that you have a valid email listed in your Personal Information page. If you do not, you will need to go through the process of editing and verifying your primary email address in order to receive eAlert messages. Once this step is completed, you can continue to change your eAlert settings.



Click the Security tab. On the Manage Alerts page, click the edit link for the Default eAlert Settings.



















Security

Customization

Manage Alerts

Open in r

eAlerts Setup:

Account ID	eAlert Type		
Account	Default eAlert Settings		
Share(s) - All	Large Withdrawal eAlert - \$5.00		
Account	Online Banking Access eAlert		
Share(s) - All	Share Balance eAlert - Below \$5.01		
Share(s) - All	Daily Balance eAlert - 5:00am Daily		
Account	E-mail Address Change eAlert		
Card(s) - All	Large Credit Card Hold eAlert - \$1.00		
Share(s) - All	NSF eAlert		
Account	Pending ACH Transaction eAlert		



On the Modify page, verify the email address shown in the Email Address 1: field is correct. If the email is not correct, stop and click the cancel button.

Modifying these default eAlert Settings will not alter any existing eAlerts.

☒ Please overwrite all my existing eAlerts with these Defaults [Help](#)

Type: Default eAlert Settings

Email Address 1:
This is the account's primary email address and cannot be modified (change it [here](#)).

Email Address 2:

Email Address 3:

Cell Phone Address 1: [Help](#)
The phone number portion of the address should not contain dashes, dots, or parentheses.

Cell Phone Address 2: [Help](#)

The phone number portion of the address should not contain dashes, dots, or parentheses.

Send eAlerts From: [Help](#) (All Times Central)

Send eAlerts Until: [Help](#) (All Times Central)

eAlert Detail Level: [Help](#)

Account Nickname: [Help](#)

Continue

Cancel

Go back to the Personal Information page and check that you have successfully set a primary email address and then log out of online banking. Close your browser and then reopen it.

Log back into online banking and click on your initials for the Profile and Settings menu in the top right corner on the website or app.

Click on the Settings menu. Click the Security tab. On the Manage Alerts page, click the edit link for the Default eAlert Settings. Verify your email is now correct. If your email address does not look like it changed correctly, contact the credit union for help.

If your email is correct, please continue.

On the Modify page, check the box next to “Please overwrite all my existing eAlerts with these Defaults.” By checking this box, it will update all your eAlerts to send to the correct email addresses.

You may enter in a 2nd or 3rd alternate email address. Then click the Continue button. You will receive verification emails to the addresses you entered. Please be sure you have received them.

Modifying these default eAlert Settings will not alter any existing eAlerts.
☒ Please overwrite all my existing eAlerts with these Defaults [Help](#)

Type: Default eAlert Settings

Email Address 1:
This is the account's primary email address and cannot be modified (change it [here](#)).

Email Address 2:

Email Address 3:

Cell Phone Address 1: [Help](#)
The phone number portion of the address should not contain dashes, dots, or parentheses.

Cell Phone Address 2: [Help](#)
The phone number portion of the address should not contain dashes, dots, or parentheses.

Send eAlerts From: [Help](#) (All Times Central)

Send eAlerts Until: [Help](#) (All Times Central)

eAlert Detail Level: [Help](#)

Account Nickname: [Help](#)

If you have any questions, please contact our call center during regular business hours at 254-776-7070/800-283-5343.